

Privacy Statement

Collecting Data

VNC Lifeline is the sole owner of any personal information collected on this site. We will not sell, share, or rent this information to any others. VNC Lifeline collects information from our customers at different points on this website to support our product offering to you.

Use of Data

Only employees of VNC Lifeline who require information to perform a specific job are granted access to personal information. If you have any questions about the security on this website, you can send an email to us by using the Contact Us button on the Home page. We comply with the Data Protection Act.

Security

We request personal information from customers during our initial contact process such as contact information. If we have problems processing your enquiry, this contact information is used to get in touch with you.

Subsequent information provided by customers or their nominated contacts are kept on our secure systems. No information is imparted to others with the exception of alarm details which may be communicated to customers nominated contacts, doctors and emergency services personnel to help them respond effectively to the customers' needs.

Changes

If we decide to change our privacy policy, we will post those changes at the top of this page, so customers are aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. If at any point we decide to use personally identifiable information in a manner different from that stated at the time it was collected, we will notify customers by email or post. Customers will have the choice as to whether their information is used in this manner.

Cookies

A cookie is a piece of data stored on the visitor's hard drive that stores information about that visitor's activity on our website. Once the visitor closes their browser, the cookie session terminates. Cookies are used to enable us to track and target the progress of our visitors and allow us to use this information to enhance the design of our site.

Hyperlinks

This web site may contain links to other sites. Please be aware that VNC Lifeline are not responsible for the privacy practices of such other sites. This privacy statement applies solely to information collected by the VNC Lifeline website.